technical support analyst

Posted by Bernstein Diet Clinic

Posting Date : 10-May-2025

Closing Date : 06-Nov-2025

Location : North York

Salary : $37.20 Per Hour

Job Requirements

- **Education**: College/CEGEP
- **Language**: english
- **Years of Experience**: 1 year
- **Vacancy**: 1
- **Job Type**: Full Time
- **Job id**: ABOJ2388117

Job Description:

Communicate electronically and in person with computer users experiencing difficulties to determine and document problems experienced.
? Consult user guides, technical manuals and other documents to research and implement solutions.
? Provide business systems, network and Internet support to users in response to identified difficulties.
? Identifying needs, recording them, and evaluating technical and physical security threats to hardware, software, and data.
? Applying encryption techniques and keep track of keys to guarantee data security both

in transit and at rest.
? Applying and managing encryption techniques of keys to guarantee data security both in transit and at rest.
? Monitoring credentials and access rights to data and systems.
? Installing and testing security software/applications. Similar to an anti-virus, automated threat detection, prevent systems.
? Monitoring for intrusions, cyberattacks, or unauthorized activity.
? Protecting information, data, and systems, develop and implement security measures in response to cybersecurity events and incidents in line with an organization's incident management.
? Creating and executing models, standards, and policies for IT Operations, data, and systems administration.
? Investigating and recording data needs, data administration and collecting guidelines, data access guidelines, and data security.
? Establishing guidelines and protocols for data backup and recovery, as well as for network and Internet database access.
? Examining and advising other information technology systems professionals on data collection, availability, security, and suitability.
? Creating scripts related to triggers and stored procedures.
? Communicating remotely and in person with computer users.
? Consulting user guides, technical manuals and other documents to research and implement solutions.
? Reproducing, diagnosing and resolving technical problems encountered by users.
? Providing advice and training to users in response to identified difficulties.
? Collecting, organizing and maintaining a problems and solutions log for use by other technical support analysts.
? Participating in the redesign of applications and other software.
? Supervising other technical support workers in this group.

To apply for this job vacancy, please send your resume along with a cover letter and a refrence letter from your previous employer to the following email: crownimmigration18@gmail.com